



Low Cost Internet Service Providers in Response to COVID-19

The following is a list of low-cost internet options in Michigan. They may or may not be available in every area of the state. Contact the company, using their information listed below, to learn about their specific services. Reference to commercial products does not imply endorsement by Michigan State University Extension or bias against any not mentioned.

Free Comcast Xfinity internet

Comcast Xfinity is currently offering its [Internet Essentials](https://www.internetessentials.com) (<https://www.internetessentials.com>) program free for two months to new customers. Internet Essentials is designed to help students, seniors, and low-income families. The program offers 15 Mbps internet and free in-home Wi-Fi and requires no credit check. Call 855-856-8376 or visit <https://www.internetessentials.com/get-help> to enroll.

Xfinity also offers [low-cost computers](https://internetessentials.com/low-cost-computer) (<https://internetessentials.com/low-cost-computer>) as part of the Internet Essentials program.

Comcast Xfinity Wi-Fi hotspots are free to use and are usually located in business areas, retail location, and transit areas. Find an Xfinity Wi-Fi hotspot near you at <https://wifi.xfinity.com>.

Free internet for students from Charter Spectrum

Households with students K–12 or university students can sign up for a new Charter Spectrum internet account and get the first two months of internet, with speeds up to 100 Mbps, for free. Installation fees will be waived for those who qualify for the offer. Call 1-844-488-8395 to enroll.

Spectrum Wi-Fi hotspots are also currently open and free to use.

Spectrum offers an [Internet Assist](https://www.spectrum.com/browse/content/spectrum-internet-assist.html) (<https://www.spectrum.com/browse/content/spectrum-internet-assist.html>) program similar to Xfinity's Internet Essentials. Internet Assist is 30 Mbps internet with no data cap and no contract. The program is available to households where one member is a recipient of the National School Lunch Program (NSLP), Community Eligibility Provision (CEP) of the NSLP, or Supplemental Security Income (age 65 + only). You can call your school to determine if your child's school has CEP. **To apply for Spectrum Internet Assist, call Spectrum at 1-855-542-6651.**

Free internet for students from Altice

Altice internet providers Suddenlink and Optimum are offering 60 days of free internet service for households with K–12 or college students. Internet speeds are up to 30 Mbps if you do not already have access to a home internet plan. Service areas depend on location. For Optimum, call 866-200-9522 or visit www.optimum.com. For Suddenlink, call 888-633-0030 or visit <https://www.suddenlink.com>.



For additional information, visit extension.msu.edu

Cox low-cost internet

Cox Low-Cost Internet (<https://www.cox.com/residential/internet/connect2compete.html>) is part of the **Connect2Compete** program. Low-Cost Internet is available to families with at least one child in kindergarten or grades 1–12.

Eligible families must also be participating in one of the following programs: National School Lunch Program, Supplemental Nutrition Assistance Program (SNAP), **Temporary Assistance for Needy Families** (TANF), or live in Public Housing

To apply for Cox Low-Cost Internet, [visit the website](#) and fill out the form.

AT&T Access Program

AT&T's Access (<https://digitalyou.att.com/low-cost-internet/>) program offers up to 10 Mbps internet to eligible low-income families for \$10.00 per month. To qualify for Access, customers must have at least one family member who participates in the SNAP program.

Visit the [Access page](#) to fill out an application and see if you qualify.

Mediacom's Connect2Compete

Mediacom's Connect2Compete program partners with **EveryoneOn** (<https://www.everyoneon.org>) to offer inexpensive internet for students eligible for the NSLP. The program includes a 10 Mbps internet connection and Wi-Fi modem for \$9.95 per month.

Check your eligibility or sign up by calling 1-855-904-2225 or through Mediacom's [Connect2Compete online application](#).

Explore more low-cost internet service programs at: www.everyoneon.org

Michigan Hotspots for Internet Access

WIFI Hotspots is a mapping tool that displays public hotspots. The hotspots are input by users and have not been verified by the website. Find a location near you at <http://cngis.maps.arcgis.com/apps/webappviewer/index.html?id=0d69accbb5ff422a82eccc2c9101b69d>

To contact an expert in your area, visit extension.msu.edu/experts or call 888-MSUE4MI (888-678-3464)